

**DESBOROUGH
&
HAZLEMERE
SURGERIES**

Your Doctors

Dr.N.Reidy

Dr.P.Luque

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Dr.T.Ngo

Practice Manager

Alan Dunham

01494-526006

Reception Open-
ing Times

8.30 to 6pm

Monday to Friday

Out Of Hours

**Call 999 in an
emergency. Chest
pains and / or
shortness of
breath constitute
an emergency.**

**NHS 111 service if
you urgently need
medical help or
advice but it's not
a life-threatening**

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Did you know?

Newsletter



www.desborough.gpsurgery.net

March 2020

CORONA VIRUS

For up-to-date information please visit our website or
<https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

DO NOT COME TO SURGERY IF YOU THINK YOU MAY BE INFECTED

Did you know?...

There is a brand new "self-help and knowledge"
section on our revamped website.

Meet The Team



ALAN Dunham

Practice Manager



I would like to take this opportunity to introduce myself. I have been in place since January 2019 and whilst being in the role have really enjoyed meeting lots of new people.

I live in Aylesbury with my wife and 2 daughters that keep me busy in my time away from work. My love for sport, and especially football, led me to my first permanent job at Wycombe Wanderers Football Club where, over a twelve year period, I delivered sports sessions to primary aged children, before becoming Community Officer for the club.

In 2010 I moved on to a new challenge of managing a children's charity (Bucks Play Association). The charity offered a variety of services that included a Toy Library, Equipment Hire facility, an all-inclusive Play Scheme and Multi Sports Courses for children aged 5 – 12 years.

I am passionate about helping people and delivering services to the local community which attracted me to my current position. I enjoy leading such a great and enthusiastic team at the Surgery, tackling the daily challenges that come our way and look forward to introducing new and improved services for our patients!

Did you know?...

You can book appointments & order repeat medication using our on-line services.



Primary Care Network (PCN) & Patient Participation Group

In High Wycombe, four of the GP practices have agreed to work together under the National Health Service's PCN programme.

The practices are:
Desborough and Hazlemere
Kingswood
Tower House
Priory.

Our PCN is called **CYGNET**.

The Partners of each practice are fully committed to collaborative working to strengthen and support each individual practice. In turn, the Practice Managers themselves are equally committed and have already met several times to progress initiatives.

The four Patient Participation Groups (PPGs) of each surgery are taking this interworking further and combining resources to work on common themes. The PPGs have already met twice and will continue to meet quarterly. An early outcome is likely to be a questionnaire for patients to indicate their priorities for a medical event to be run

by the joint resources.

There are clear benefits from sharing GPs, staff and specialist resources - to cut costs, to avoid duplication of effort, to improve patient choices.

Examples include the shared use of dedicated pharmacists providing an additional resource to each surgery; dedicated staff to assist patients to access external social organisations, such as carers; extra patient appointments at short notice and out of normal hours (eg evenings until 8pm, Saturday appointments and Sunday appointments).

In the next phase, it is envisaged that Physiotherapy and Paramedic services (with a real emphasis on home visits), will be added.

The initiative extends the resources available to any individual practice allowing them to "punch above their weight" and be more cost effective while striving to offer patients an improved service.

A real win-win!

- **Working together**
- **Cut costs**
- **Dedicated staff**
- **Win-win**

Next Edition

Coming in June 2020

Meet MORE of the Team

QUIZ night details...

Did you know?...

You can book appointments for Saturday 's and some evenings (8pm).